



Standard Warranty Terms and Conditions

Your acceptance of products purchased from Special Technical Services Inc. constitutes acceptance of its standard warranty terms and conditions, which are described below.

Warranty Terms

Special Technical Services warrants that for a period of (1) year following shipment, the Special Technical Services products you have purchased will (a) perform in accordance with published specifications, and (b) will be free from defects in materials or workmanship. In the event a Special Technical Services Product does not meet this warranty, subject to the conditions set forth in these terms and conditions, Special Technical Services sole obligation will be, at its election, to repair or replace the Special Technical Services Product in question or to refund the purchase price.

SPECIAL TECHNICAL SERVICES MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. IN NO EVENT WILL SPECIAL TECHNICAL SERVICES BE LIABLE FOR PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES, OR FOR AN AMOUNT IN EXCESS OF THE PURCHASE PRICE OF THE DEFECTIVE SPECIAL TECHNICAL SERVICES PRODUCT OR PRODUCTS.

This warranty will not apply to any Special Technical Services Products that have been (a) damaged by lightning, water, or power surges, (b) neglected, altered, abused, or used for a purpose other than the purpose for they were provided, (c) repaired by you or any other party without Special Technical Services prior written authorization, (d) used in conjunction with a third party product or products not approved in advance by Special Technical Services, or (e) otherwise used in a manner inconsistent with any instructions provided by Special Technical Services.

In the event that Special Technical Services repairs or replaces a defective Special Technical Services Product under warranty, the repaired or replaced product will be covered through the end of the original warranty period, but no repair or replacement will extend the warranty term past the (1) year anniversary of the shipment date of the original Special Technical Services Product.

If you purchased the Special Technical Services Products from a party other than Special Technical Services, Special Technical Services reserves the right to require proof of purchase to verify the timeliness of your request.

Any and all disputes arising out of or relating to the purchase or use of Special Technical Services Products, including any warranty claims, will be governed by the laws of the State of New Jersey without regards to conflicts of laws principles. Any action arising out of or relating to the Special Technical Services Products must be brought only the Federal and state courts located in the State of New Jersey, and by accepting the Special Technical Services Products, you hereby consent to the personal jurisdiction of such courts and agree not to raise any argument of lack of personal jurisdiction or inconvenient forum or otherwise attempt to transfer such action from, or dispute the jurisdiction of, such courts. YOU HEREBY WAIVE THE RIGHT TO A JURY TRIAL.

Return Procedures

You are required to arrange for and pay the shipping charges to return any defective Special Technical Services Products to Special Technical Services. Special Technical Services will use commercially reasonable efforts to repair the defective Special Technical Services Products within ten (10) business days. Special Technical Services will arrange for and pay ground shipping charges for all products replaced or returned to you within the United States. Any other shipping charges are your responsibility. Special Technical Services does not offer on-site service to repair any defective Special Technical Services Products or to resolve any problems relating to the installation of repaired or replacement products. Special Technical Services will, however, provide on-line support and troubleshooting.

Please contact us by email at info@specialtechnicalservices.com or by phone at (609) 259-2626 for all warranty claims. The serial number of the product in question (if applicable) is required to confirm shipment date.